

MACK TRUCKS, INC.

QUARTERLY REPORT DEFECT NOTIFICATION CAMPAIGNS
QUARTER ENDING DECEMBER 19, 2002

P E R I O D I D N U M B E R	CAMPAIGN NAME OR NUMBER	CAMPAIGN TITLE	CUSTOMER NOTIFICATION			NUMBER OF VEHICLE			VEHICLES UNREACHABLE DUE TO		
			NOTIFICATION NUMBER	VEHICLE NUMBER INVOLVED	NUMBER PROCESSED	NUMBER Vehicles Involved	NUMBER CONTACTED	NOTIFICATION NO CONNECTION	SEARCHED	SUPERSEDED	THEFT
6	01V-44-207	265	Ding Link - 24-DL	07/19/2001	4116	2311	2311		2	339	1
6	01V-44-107	266	TRW Tie Rod Ends - 24-DL	07/19/2001	1379	735	736		77		3
5	01V-180-004	267	Haldex Brake Valves	11/16/2001	8296	8060	5066		1	1137	2
6	01V-301	268	Front Axle Springs	12/28/2001	451	405	406				79
5	01V-140-006	270	Tie Rod Ends	12/17/2001	10819	5751	6731		7	984	1
3	01V-369	271	Aux Shift Hd.	10/22/2002	6828	3932	3932		1	1007	1
3	02V-078	272	Hi Pressure P/S Head	05/21/2002	863	469	469				58
3	02V-081-002	273	Chalmers Tower Rtr. Shd.	04/22/2002	213	42	42				18
2	02V-018-005	274	AB5 Modulator Valve	06/13/2002	93	55	55				97
1	02V-168	275	AWD Headlight Height	10/04/2002	40	0	0				113
0	02V-037-006	276	Monitor Ball Scratches	12/27/2002	2724	0	0				11
0	02V-259	277	Park Brake Hill Hold		844						6
2	02V-218	278	PTS Hoses	09/25/2002	690	482	77				